



REFUSALS REGISTER

Date	Product	Time	Name of Person or Description	Observations	Staff Member
Example: 23/05/07	Cigarettes	7.10pm	Male 14 years? Blonde, 5ft 11"	Nervous and refusing to show ID	Alan Smith
1					
2					
3					
4					
5					
6					
7					
8					

MANAGER'S SIGNATURE _____ DATE: _____